

TOTTENHAM'S FUTURE

HAVCO Feedback Report

September 2011

This event was facilitated by HAVCO to engage Haringey's VCS in discussions as a response to the disturbances that took place in Tottenham between 6-7 August 2011



The graffiti artwork 'No Ball Games' by the British street artist Banksy went up at the top end of Tottenham Green Road, N15 in September 2009. Immediately following the disturbances in the area the heart sign was placed above the children in the image and plastered along Tottenham High Road. Recently the Council have started an 'I love Tottenham' campaign.

Facilitated by:



HAVCO take this opportunity to thank Haringey's VCS organisations and the speakers for contributing to this event. Rebuilding the local area is an ongoing concern, therefore if you have any comments that are not covered within this report, please send them to the following contact person:

Name: Pamela Pemberton, Service Manager – HAVCO

Direct Line: 0208 880 4078

Email: pp@havcoharingey.org.uk

There's a video and images of this event on the NCVO website. Visit:
<http://www.ncvo-vol.org.uk/news/civil-society/stuart-tottenhams-future-event>.

1. Introduction

Following the aftermath of the disturbances in Tottenham which took place over the first weekend of August 2011, we have learnt that:

- 54 properties, (including Bruce Grove's Post Office and Aldi) and 62 households were directly affected¹
- 130 people were arrested, 65 (50%) live in Haringey
- The average age of those arrested is 24 with an age span of 12 to 57; 25 (19%) were aged under 18
- The Tottenham Fund (officially called the Mayor's Special Fund) has raised £23,000
- London Mayor announced a £50 million fund to help make major long term improvements to the capital's town centres and high streets damaged by the disturbances
- £10 million pledged to Haringey and Spurs awarded £8.5 million of this money
- A clean-up operation involving residents and community groups was conducted on 12 August
- The council set-up an emergency Community Assistance Centre where voluntary-community and the public sector organisations offered advice and support in areas such as housing, insurance, legal and business continuity. Commercial outfits such as Argos and IKEA donated clothing and household goods
- A variety of public meetings have been held and research for under 25's is led by the National Centre for Social Research to hear people's views on what happened

Voluntary-Community organisations have played a key role in many of the activities listed above however there has not been an opportunity for the wider sector in Haringey to come together to: a) have their say on what happened and b) agree the way forward by developing a set of priorities for re-building Tottenham and surrounding neighbourhoods.

Voluntary-Community Organisations have been instrumental in voicing their concerns about re-building confidence in the local area, regenerating Tottenham High Road and cementing community cohesion. For instance a reference group has been formed by local people to have discussions with the Independent Police Complaints Commission (IPCC) to discuss the shooting of Mr Duggan, led by Andrew Thornton the proprietor of Thornton's Budgens, a group for local people in west Haringey are looking at constructive actions that can be put in place to support communities in east Haringey.

However Haringey has an established Voluntary and Community Sector (VCS) with some 1600 known organisations and groups (63% operating for 10 years and more). Many of these organisations are located in the east of the borough that has high levels of deprivation. A significant number of the VCS provide services to children, 15 and under (41%) and young people aged 16-24 (37%). Education and training followed by health and social care are the two most common objectives for the local VCS.²

¹ All statistics and information were taken from Haringey Council's website on 8th September 2011 unless otherwise stated

² Statistics taken from Mapping Haringey's Third Sector Report commissioned by the HSP and led by HAVCO in January 2010

2. Method

HAVCO consulted its members about planning this event and 25+ voluntary-community organisations responded favourably to the proposal. They also wanted the event to provide the opportunity to have a conversation with decision-makers.³ Therefore the following key speakers were identified:

Name	Organisation	Position
Sir Stuart Etherington	National Council for Voluntary Organisations	Chief Executive
Councillor Lorna Reith	Haringey Council	Deputy Leader Chair of Children's Trust
Adam Jogee ⁴	Hornsey Labour Party	Chairperson
Sharon Grant	Haringey Citizen's Advice Bureau	Chairperson

The speakers were invited to reflect and provide a short speech on any of the following topics:

1. Community safety
2. Community engagement
3. Community involvement
4. Community responsibility
5. Business Sector Development

100+ voluntary-community delegates were invited to ask questions and this was followed by Tottenham's Next Steps where the delegates, including the speakers, were given three key questions (see Item 6) to come up with a set of actions that are SMART, and that can be realistically delivered over the next 6 months.

³ David Lammy, Tottenham MP and Boris Johnson, Mayor of London both sent apologies and wrote to Haringey's VCS. Both letters are appended to this report.

⁴ Mr Jogee did not speak at the event as the Chairperson of the Hornsey branch of the Labour Party but as a local resident who is 19 years old and has been actively involved in local politics including the Council's Youth Parliament.

3. Who will use this report?

The report will be sent to the delegates and speakers and it will also be available on the HAVCO's website. Last month Haringey Council set up a **Community Panel** to: *'pull together the views, knowledge and ideas of the community. No one person or group has a monopoly on this, which is why we wanted a varied panel to listen to people's views.'*⁵ Therefore the report will be sent to Councillor Kober who chairs the Panel to inform their action plan.

In October the Council will introduce a **Tottenham Regeneration Programme** to oversee the improvements in the area. It is expected that the community will influence elements of the programme.

The report will also be sent to the Chairs of Haringey's Area Forums, Deputy Prime Minister Nick Clegg and Nick Hurd, Cabinet Minister for Civil Society, as the coalition have set up a **Riot Communities and Victims Panel** which will be delivering findings post-disturbances by November with a final report for government by March 2012. This panel will look at: the motivation for a small minority of people to take part in riots; why the riots happened in some areas and not others; how key public services engaged with communities before, during and after the riots; what motivated local people to come together to take civic action to resist riots in their area or to clean up after riots had taken place; how communities can be made more socially and economically resilient in the future, in order to prevent future problems; and what they think could have been done differently to prevent or manage the riots. We hope that this report will help to inform the findings of the panel.

⁵ Haringey Council's press release announcing the local Community Panel. Quote made by Cllr Claire Kober

4. Speech Headlines

Sir Stuart Etherington

- NCVO will be leading on a national discussion on post-riot matters for the voluntary sector in Tower Hamlets
- People were confused about why things happened and the voluntary sector should inform the policy response
- The initial civil society response was the 'broom,' i.e. residents clearly up their high streets and the support provided for families at Tottenham Green Leisure Centre.
- The response of the family and community to the 3 deaths in Birmingham went against the media seeking calm rather than focus upon the background and nationally of the rioters
- Research from Joseph Roundtree Foundation (JRF) shows that societies are not 'broken' - although they may be excluded. Rejected the idea of an underclass as this present no possibility of change
- There is potential in all low income neighbourhoods but they feel that they lack influence
- Investment in community schemes in neighbourhoods is required (NB example from Lambeth reduced crime)
- There is the emergence of a dialogue about what works – between communities, and across sectors (including businesses)
- An investment in youth services and work programmes is needed

Adam Jogee

- Decision-makers must take mechanisms and channels, such as the Youth Council, that provide local people with a 'voice' more seriously
- Imperative to engage young people at the earliest opportunity as they are the future
- This issue concerns Haringey not just Tottenham
- Encourage young people to take positive steps as negativity tends to stay around for a long time
- Lots of good things going on with young people however this is rarely reported
- Need to restore reputation of Tottenham to encourage business growth and investment
- Meaningful consultation is needed across the sectors and with communities
- Foster schemes that involve successful people
- People need to feel included – most are decent and promising
- Need for better resources
- Solution to be found in Tottenham where problems started

Councillor Lorna

- Find other ways of engaging young people (for example, young people are unlikely to attend evening meetings aimed at people that are not directly connected to them)
- Conflation of riots and young – statistics show that young people were victims
- Young People make up less than 20% of those arrested – indicates that most young people watched the disturbances being played out on TV
- Tremendous improvement in results in Tottenham schools is reality of situation for young people in Haringey
- No simplistic answers, we must look at:
 - relationships with police
 - poverty

- inequality
- criminal groups
- consumerism
- families
- Concern about Tottenham's reputation (postcode discrimination will impact on job opportunities)
- 75% cut in youth service (fault of govt.)
- Most rioters in their mid-20s
- There are young people that we need to engage with
- We can draw upon the expertise of youth services, sports org, uniformed services, churches – i.e. organisations led by the voluntary-community sector
- Council will set up a youth providers forum, i.e. for VCS providers and the Local Authority
- VCS responded very quickly to the situation
- We must build upon the 'I love Tottenham' campaign
- Money to support businesses

Sharon Grant

- Problem of stigma (attached to communities and local areas)
- Need for more than economic regeneration
- VCS has a crucial role to play in creating a healthy community
- Strength/weakness of the sector is revealed (unfortunately through events such as the disturbances). Strong VCS contribution post-disturbances has been noted
- Possible weakness around providing a voice for impoverished community and around giving warning of trouble
- *Are the VCS getting people involved?*
- VCS a cheap alternative to the state which blunts its ability to be an effective advocate speaking out against funders and policy makers
- Chasing money diverts energy and time for many VCS organisations
- Chasing money for services also drowns out campaigning work
- More work needed on increasing membership and being representative
- Meetings of Council used to be more lively – with more public interaction
- VCS is a means of gaining political awareness - time spent in the voluntary sector preceded being a political candidate
- Need to reconnect parties (national and local) with communities
- Need to review how the VCS can become a vehicle for community development
- 20 year old rioters were young once – so were we ever there for them
- Need to draw people into social action
- What are political parties doing?
- *It takes a village to raise a child....*

5. Delegate's Q&A

There was an extensive discussion between the delegates and speakers. Some of the questions could not be responded to as they required interaction with the local police. Voluntary-Community organisations also reflected on the responsibility of communities. The responses from the speakers were not specific and related to their personal point of view outlined in the speech headlines included in this report. Therefore we have listed five main themes that made up via numerous questions, queries and standpoints raised by the delegates⁶.

1. Cause and Effect

Question: The cause is related to race. We must ask the question why another black man is dead and the police provide no answers as to why, which is compounded by different stories leaked to the press. More resources are needed to eliminate the cause.

Response: See third paragraph of the response for question 4.

2. Is Tottenham a special case?

Question: As the trouble started in Tottenham (for a reason) therefore a Tottenham solution is required.

Response: *"I hear what you're saying but equally I think it's important that the whole borough comes together to support the people that live in Tottenham to see how we can move forward and stop something like this happening again. There are young people that might not live in Tottenham but are equally from a deprived background. Hornsey isn't just Crouch End and Muswell Hill, it is from the bridge at the top of Turnpike Lane to the bottom of Ally Pally, so we're talking about [places like] the Campsbourne Estate, the Lightfoot Estate, and all the young people have the same kind of concerns and issues as the young people here do. So don't assume it's a place full of privilege and dosh".*

Adam Jogee

3. Young People & Popular Culture

Question: Why are there so few young people at the meeting? As many of the groups work with young people, so how do we engage with them? We cannot ignore drugs as they are treated as an easy way to riches.

Response: *"In terms of how we can engage with young people I agree, I think it's a two-way process and I think there is an obligation on young people to respond as well as there is for adults to engage. I think essentially we have to start extending invitations to meetings such as this. And whilst there are issues on things like drugs and alcohol we can't only limit our conversations and engage to only those kind of issues, we need to talk about giving them the training and all those sorts of things as well. And by doing that, you're probably going to find them moving away from focusing on drugs and alcohol and other negative stuff like that. So I think essentially - starting to extend invitations, showing them that adults are prepared to listen. In my experience most young people, if not all, will respond accordingly. You treat them like adults and with decency and they'll respond in equal measure. In my experience, anyway".*

Adam Jogee

⁶ Note – The conversation annotated is abridged.

“Just before I start, I was going to pose a question to the audience: we had a lot of debate about why aren’t there young people here. If you could all think back to when you were 18/19 years of age – how many evenings did you spend going to meetings? I mean, I think we’re being unrealistic in expecting that young people will want to come along to a gathering like this, no matter how wonderful we think we are, and it’s up to us to find other ways of engaging with young people and getting their views. I take the point about advertising, but I’m not sure that would make that much difference and get us many 16/17 year olds along here tonight. I think it’s about going through our schools and out youth clubs and our youth council and so on, and there is an obligation on us to go out and talk to young people”.

Cllr Lorna Reith

4. Cuts v Growth

Question: Short term investment does not work. Community Youth Services have been badly hit. And employment schemes appear ineffective. Segregation is not about race but income and opportunity.

Response: *“This is one of a series of events that have taken place in other boroughs in relation to, well, that’s come from the bottom up. We’re quite keen to draw peoples idea about what now needs to happen, because it’s one thing to identify the shock and horror of what’s happened, but we do now need to be constructive and think about what we now need to do, what communities actually need.*

I’d make 2 observations: One, which now seems to have become lost in this narrative, is that when we did our work on the cuts in relation to the voluntary sector over the last year or so it’s quite clear to us from the evidence we gathered that investment in community youth services were particularly badly struck by this period. There’s been quite a strong disinvestment and maybe this is an issue of priorities but it’s something we need to consider. The other is that whether the employment schemes that we’re now trying to develop at all address these issues - meaningful things for people to do in the daytime seems to be another particular Public Policy option.

One other thing that I just need to raise: what makes me very anxious is that I think increasingly policies are being designed which actually segregate people. It’s not just an issue about race; it’s also an issue about income and other things. People go to school in other areas; they never meet people from other income groups. They don’t mix with other people from other groups in any part of their lives. They can live their entire lives without any crossover and I really think we have to think about policies that engage people, that’s why I do accept the whole Haringey solution – in that we have to find ways in which in local areas, or even wider, we bring people from different backgrounds in contact with each other. Because if we don’t we’re stirring up a set of barriers that will just cause this feeling of being unable to move forward and being able to grow and grow and grow. So the three bits of policy that I might want to see – it’s not for me to say, it’s for me to represent other peoples’ views – is some thinking of investment in appropriate youth services; some rethinking about employment policies in relation to people; and policies that are designed to bring people together from different backgrounds, not just to ghettoise people from the same backgrounds”.

Sir Stuart Etherington

5. Policing

Question: Time is required for reflection but we do need to act quickly. There are justified views about the problems of policing in the borough particularly the role of Trident, CR19 and Stop and Search policy.

Response: *"I think you're right and the sector has demonstrated an ability to move quite quickly. What I'm still a little nervous about is that we were taken by surprise by what happened and I think it's important that as a council we take some time to reflect and have listening exercises like here, and I know there's an area forum going on in Wood Green tonight, there was one in Tottenham Green the other night, and a very well attended event at the Welbourne Centre. There's a whole number of meetings being organised, as a council part of what we're doing at the moment is to listen to what people are telling us about what happened, what they think the reasons are, and what they'd like to see for the future so I don't want us to immediately rush into something as if we get it wrong we've missed that opportunity, but I do very much take the desire that we don't want to spend the next 2 years setting up this, that and the other, so I understand both of those things and I hope that's answered it".*

Cllr Lorna Reith

6. Tottenham's Next Steps

The audience developed responses to three set questions (i.e. see 6.1 to 6.3). The responses from this exercise, written comments provided to HAVCO from the evaluation/comment forms and suggestions given to HAVCO whilst consulting the VCS to set up this event have been included in the following tables as the voluntary-community sector's proposals of what should be put in place to help 'rebuild' Tottenham.

6.1 In the next 6 months what do we need to do to improve the lives of Tottenham residents?

Output	Led By	Timeline	Comments
Re-dress youth unemployment	Haringey Council	ASAP	<ul style="list-style-type: none"> HAVCO to send this report to Cllr Kober advising her to take this up with LBH's Community Panel. LBH's Community Panel to come up with draft proposals by December 2011.
Reinstate Bruce Grove Youth Centre	Haringey Council	ASAP	<ul style="list-style-type: none"> LBH state that this Youth Centre exist however local people state that although available the use of the Centre has changed dramatically therefore clarity is required – is the centre for local young people or is it for council officers?
Address concerns about stop & search policy	Metropolitan Police	ASAP	<ul style="list-style-type: none"> Police currently working with Welbourne Centre to set up a dialogue with young people to address the issues.
Clear support for families to be identified and put in place – including education	Haringey Council & HAVCO	December	<ul style="list-style-type: none"> Public sector to have clear plan in place to utilise VCS organisations that already have an established working relationship with families – HAVCO can coordinate the list, and provide support to these organisations if necessary HAVCO to raise matter with government's Riot Communities & Victims Panel for a strategic response to this issue.
Listen to the voices of local people	Haringey Council	Ongoing	<ul style="list-style-type: none"> Local people want to air their views but they also want to see how their engagement influences decisions. There's was a concern that established mechanisms for engagement did not provide results for residents.

Introduction of an initiative that seeks to bring generations together	Voluntary Sector	ASAP	<ul style="list-style-type: none">• Volunteering lead organisations
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6.2 *Tottenham needs a thriving High Road. How can we begin to achieve this in the next 6 months?*

Output	Led By	Timeline	Comments
Increase social enterprises	Haringey Council HAVCO	ASAP	<ul style="list-style-type: none"> Council to work with HAVCO to increase entrepreneurialism.
Utilise existing schemes to provide work experience	Haringey Council		<ul style="list-style-type: none"> Council to work with HAVCO to identify appropriate schemes within the VCS.
Promote local businesses in the area via an electronic bill board	Haringey Council	ASAP	<ul style="list-style-type: none"> Bill board should be placed near one of the main gateways into Tottenham High Rd.
New projects must be sustainable	Funders	Ongoing	<ul style="list-style-type: none"> Comment should be noted by the Council's Tottenham Regeneration Programme lead.
Sort out 'red tape' for businesses and the VCS	Haringey Council		<ul style="list-style-type: none"> Comment should be noted by the Council's Tottenham Regeneration Programme lead.
Appointed person to work with local businesses to ensure that they receive the support they need	Haringey Council Tottenham Traders Association	ASAP	<ul style="list-style-type: none"> Tottenham Traders Association already working with the business community. The council will be introducing a new Regeneration Programme for the area with an action plan – it is suggested that the regeneration team work with the VCS including Tottenham Traders Association. The council has offered 3 months hardship relief exemption from Business Rates within Tottenham High Rd which may be extended to March 2012. The council has set up a <i>Tottenham Business Advice Service</i>, which is based at the Neighbourhood Resource Centre in the Northumberland Park area.
Host a street party and/or a week of events along the High Road	Haringey Council	December	<ul style="list-style-type: none"> The council is developing an '<i>I Love Tottenham</i>' campaign promoting the High Rd. It was proposed that they host the street party as part of the campaign.
Bring big business back onto the High Road	Haringey Council	December	<ul style="list-style-type: none"> This should be a major priority of the Regeneration Programme.

6.3 *How can the VCS be effectively involved in change?*

Output	Led By	Timeline	Comments
VCS should lead change for Tottenham	HAVCO	November	<ul style="list-style-type: none"> HAVCO should consider setting up task group.
Groups should be funded to re-build Tottenham communities	Haringey Council	ASAP	<ul style="list-style-type: none"> Consider setting up a local fund that would be managed by an independent organisation such as HAVCO to disseminate funds to VCS organisations.
Utilise the expertise within the VCS	Haringey Council	ASAP	<ul style="list-style-type: none"> LBH to work with local groups to help plan, re-shape/re-build Tottenham.
Local regeneration programme	Haringey Council	ASAP	<ul style="list-style-type: none"> LBH to develop a local regeneration partnership which includes the VCS

7. Written Comments & Suggestions following the event:

- *More commissioning [required] getting the voluntary sector working... Let the council delegate some of it's over burdened responsibilities to the skills within the voluntary sector to ensure [there's an] effective VCS.*
- *Useful [meeting].*
- *Too many people who wanted to speak couldn't and too many people just used the occasion as a soapbox and should have been cut short.*
- *I am interested in constructive approaches – speakers referred to 'what works' and' forms of intervention'.*
- *It is important to recognise that people are angry, but we need to think about what we can do together. I am interested in making partnerships between organisations.*
- *There are many organisations within Tottenham that works with young children from the age of 12 years to 19. How will this age range be helped emotionally? How will we engage parents to understand boundaries? [When] will we recognise, that the word 'deprive' put[s] people in boxes.*
- *It was great to organise and invite various organisations/individuals to this event and to find ways of trying to resolve the issues facing Tottenham. After the riots there should be continued feedback on the active roles of rebuilding confidence in the community.*
- *Assurances that funding for community development to be used by LOCALS and not 'so called' external experts.*
- *A strategy for economic regeneration for Tottenham [is required]. The development of real opportunities for young people targeted at Tottenham. [Also] avoid reinventing the wheel HAVCO to co-ordinate VCS to assess what has already been developed or initiatives that could make meaningful contributions. The key issue is likely to be money and resources.*
- *Advertise the good things about Tottenham – in the dailies. Send out leaflets to young people to gain their views and raise profits of borough, highlight inequality between this borough and others.*
- *Working together open door is working with Northumberland Park School, HARPA (Somersford Grove) and Northumberland Park Women and children's centre we would like to partner more organisations for the construction benefit of young people and their families.*
- *We have been trying to build Tottenham after the riot 25 years ago. 25 years today again we are talking of rebuilding the community.*
- *It is important that displaced families and individuals be given immediate assistance to re-housing/rehab in the community.*
- *Small traders should be given all the assistance to rebuild themselves, because they seem to be the backbone of Tottenham high road.*
- *Regrettably two major stores Aldi and Carpet Rite have been destroyed [!] hope they are rebuilt in the future. Also the Fitness Centre which employed staff and provided a service to people in the community [has gone].*

- *In the next six (6) months there should be as many creative arts activities as possible i.e. Young, Seniors and Intergenerational with Bernie grant Arts centre being the focus for community arts for local people.*
- *Investing and involving local people in their own community and environmental regeneration. Involving and empowering communities to develop their own land and community facilities. Including their own spaces and parks.*
- *All projects should include training and job creation and be encouraged to create local jobs.*
- *Youth service provision in Haringey, offering positive activities for young people, has been decimated..... The Haringey Youth Service generally was cut by 75%, effectively wiping local provision out. Young people's feelings about the cuts were ignored entirely. Please see this website: <http://saveharingeyyouthservice.weebly.com/> and in particular the videos here: <http://saveharingeyyouthservice.weebly.com/videos.html>*
- *Defence Campaign to help out with those arrested, track witnesses, help Lawyers in court, loved ones connected and police stations visits. They are all condemned by the media already but justice has to be seen to be done. Documentations of people's experiences, trauma and assistance to avoid long term effects.*
- *I think the connection people feel with each other and the wider community is key and any chance to help people feel they're part of 'something bigger' and not 'on their own' is an opportunity not to be missed*
- *The voluntary and community sector is critical to community cohesion therefore our voices must shape how local leaders plan to unite local people during and after chaos.*
- *My opinion is lets go back to basics, get these kids into work or education and stop all the fluffy stuff that frustrates them.*

NB – text in brackets made by HAVCO.

Resources

Haringey Community Panel:

The panel set up by the Council include: Tony Hartney, head teacher of Gladesmore School, Sharon Grant, Chair of Haringey's CAB, Michael Polledri, Chairman of Lee Valley Estates, Eugenia Gerghaty, North London Citizens Executive, Jesuit Parish Council, former head teacher at Tottenham School and Ladies Convent School, Georgina Walters Homes for Haringey Board, Jo Olsson, Tottenham resident & Director of Children, Education & Families Services at Thurrock Council, Symeon Brown, Haringey Young People Empowered (HYPE), Aziza Ali, West African Women's Welfare Group and Father Miller, Archdeacon of Hampstead are keen to receive news and information; individuals or groups should send this to: Community Panel, 5th Floor, River Park House, 225 High Road, N22 8HQ or email: haveyoursay@haringey.gov.uk. The Panel is chaired by Councillor Claire Kober.

National Riots Victims & Communities Panel:

Set up by the Coalition government this Panel wants to hear from people who were affected by the riots. There are several different ways to have your voice heard:

The Panel will travel across the country to talk to people face-to-face - you can see their schedule of visits and meetings here: <http://riotspanel.independent.gov.uk/meetings-and-visits>. Or you can email your views to riotspanel@communities.gsi.gov.uk. The Panel can also be followed on twitter - @riotspanel, or write to: Riots Panel, 6th floor, Eland House, Bressenden Place, SW1E 5DU

New High St Fund:

The Mayor of London has joined forces with a group of the UK's leading companies and local authorities (e.g. Barclays, BP, Capita, Deloitte, Lloyds Banking Group, RBS and Santander have pledged over £3,000,000 cash plus support services to the fund, while the Mayor has committed £500,000). Grants of an average value of £2,000 are available. The fund will be easy to apply for and payments will be made as swiftly as possible. To apply, visit: www.thehighstreetfund.co.uk (external link) or call the Free phone Helpline number 0800 093 5858.

Tottenham Fund:

http://www.haringey.gov.uk/index/news_and_events/latest_news/tottenham_fund.htm

Local short-term support for businesses in Haringey (pdf):

<http://www.havcoharingey.org.uk/images/uploads/Short%20term%20business%20support.pdf>

Government support for businesses:

<http://bis.gov.uk/news/topstories/2011/Aug/public-disorder-business-support>

Legal & Insurance Issues for businesses:

<http://www.havcoharingey.org.uk/images/uploads/riots-1.pdf>

£50m Investment announced by Boris Johnson:

http://www.london.gov.uk/media/press_releases_mayoral/mayor-invest-%C2%A350-million-long-term-regeneration-capital%E2%80%99s-damaged-town-

Message from Council Leader:

http://www.haringey.gov.uk/index/news_and_events/latest_news/tottenham-events.htm

Tottenham Disturbances - Housing advice, arson protection, planning and building control:

http://www.haringey.gov.uk/index/news_and_events/latest_news/tottenham_disturbances_-_639_high_road.htm

Bruce Grove Post Office – Temporary closure:

http://www.havcoharingey.org.uk/images/uploads/POBruceGroveN179SXTempClosure_FIN_AL1.pdf

Dulux Design Service – Offer to community groups:

Sache Petvie, of the Dulux Design Service is offering community groups/small businesses £200 worth of goods along with other items for repairs in Tottenham. Contact 07930 934 365 or email: sacha@scpdesigns.com

Activity in West Haringey:

<http://www.harringayonline.com/group/in-response-to-the-riots/forum/topics/follow-up-to-the-first-meeting-in-response-to-the-riots>

Appendix 2

Personal message for the VCS from David Lammy, MP

Dear All,

I'm sorry I am unable to be with you tonight – please accept my apologies – but I have a prior engagement that I must attend. I do, though, want to send you a message expressing my support and thanks following the events of the last month. The work of rebuilding Tottenham after the riots will not be quick, nor easy, but we must all work together to make Tottenham not merely what it was before, but better.

To that end, I want to thank all of you for the hard work you have already put in, as well as the future efforts that you are meeting tonight to discuss, and will undertake over the coming weeks and months. The scars left behind on our High Street are still clearly visible, but there is also much unseen damage that has been done to our community. The sense of trust and cohesion that makes Tottenham such a great place to live has been damaged by the actions of a small minority on that August Saturday night. Haringey's voluntary sector will have a hugely important role to play in helping to repair those wounds, and I am very glad you are meeting tonight to discuss how best to go about this. I was so proud of the way the community pulled together in the immediate aftermath of the riots to help the residents and businesses that were affected, and it is because of that spirit that I know we will be successful in repairing our community.

Please also be assured that I will continue to work tirelessly to make sure Tottenham gets all the support it needs, and that the questions that need answering are answered as fully and promptly as possible. There remain serious questions surrounding the death of Mark Duggan and the treatment of his family afterwards. I will scrutinise the Independent Police Complaints Commission investigation to get answers for the Duggan family and the wider Tottenham community. There also remain serious questions regarding the Police response and why some residents were left to fend for themselves. I have raised this with both the Prime Minister and the Metropolitan Police Commissioner and I have formally requested that an independent inquiry addresses why initial skirmishes were allowed to turn into a full scale riot that continued for so long.

It will come as no surprise that the footage of collapsing buildings, broken glass and burning shop-fronts gave commentators plenty of opportunity to drag Tottenham's name through the mud. When the media circus leaves, we will not only need to rebuild our High Road but also our reputation. It should be our mission to ensure that Tottenham isn't remembered for those who sought to destroy it. Rather, it should be remembered for the community that rallied round and rebuilt it better than ever before.

The voluntary sector in Haringey will have a crucial role to play in the months ahead, and once again I want to express my sincere thanks for all your efforts. I hope tonight's meeting goes well and look forward to hearing news of the outcomes decided upon. Please do let me know if I can help in any way.

David Lammy, Tottenham MP

Appendix 3

Personal message for the VCS from Boris Johnson, Mayor of London

Thank you for the recent email kindly inviting the Mayor of London, Boris Johnson, to speak at Tottenham's Future event on 8 September 2011. I have been asked to respond to you on the Mayor's behalf.

The Mayor is grateful for the invitation but it is with regret that he must decline as his diary is full with long-standing engagements which make it impossible for him to accept on this occasion.

The Mayor has asked me to pass on his apologies event and best wishes for a very successful event.

As you may know, The Mayor has publicly condemned the violence, and sympathises with Londoners who have lost their homes, and businesses that have had their premises damaged or destroyed during the recent riots in London. He has also expressed his appreciation to the police force for doing a fantastic job to contain the situation under exceptionally difficult circumstances. For more information on this please visit:

<http://www.london.gov.uk/priorities/public-order-disturbances>

The Mayor has recently launched an initiative called Team London which was inspired by NYC's Mayor Bloomberg's Cities of Service model, where a city looks at its greatest areas of need, and then builds a volunteer programme designed to address those areas. The Team London priorities are: cutting crime, youth opportunity and quality of life.

The Mayor is also keen to champion the Londoners who have shown the true spirit of our city in rejecting the violence and helping to rebuild their communities. If you know someone who's done something amazing, brave or generous during the riots, nominate them today as your London Star, so they get the recognition they deserve through the Team London Star scheme. Successful nominees will receive a special Mayor's Team London Star certificate in recognition of their efforts in their local community. For more information on this, please see our website at: <http://www.london.gov.uk/teamlondon/volunteers/nominate-your-star>

Following the Mayor's visits to some of the worst affected areas and talking to residents, he has one overriding message: that London can and must come back from this. He announced a £50 million fund to help make major long term improvements to the capital's town centres and high streets damaged by the recent disturbances and over the coming weeks and months, he has committed to urgently develop proposals to ensure that we maximise the impact of this investment, so that these areas are improved and opportunities for economic growth are increased.

Thank you again for writing to the Mayor of London and I hope this information has been of use.

Ingrid Shiel - Public Liaison Officer, External Affairs

Attendance List

No	Name	Organisation
1.	Abdi Jama	Shire Foundation
2.	Ade Adeshina	O"-Bay Community Trust
3.	Alan Strachan	Youth Entertainment Sound System
4.	Alvin Carpio	London Citizens
5.	Annie Popoola	Fair Trade Haringey
6.	Anuar El Froughi	Tottenham Concerned Residents Association
7.	Bernice Ashton	Older and Bolder Forum
8.	Bob Allaway	Eldon Road Baptist Church
9.	Bob Somers	Church on the Farm
10.	Brenda Drummond	MLB Learning Solutions Ltd
11.	Bryhan Aziz	Turkish Cypriot Women's Project
12.	Carl Lammy	House of Commons
13.	Chris Lane	Tottenham Traders Partnership
14.	Dave Morris	Haringey Federation of Residents Association
15.	David Browne	London Borough of Haringey
16.	David Trevatt	Open Door Young People's consultation Service
17.	Derma Ioannou	HREC
18.	Douglas Williams	FindYourVoice
19.	Efua Sey Koi-Larbi	Efiba arts and African Cultural Development
20.	Eleni Dousmasiou	Greek Cypriot Women's Organisation
21.	Elsje Pankey	NHS St Ann's
22.	Enid Ledgister	Haringey Community & Police Consultative Group (HCPCG)
23.	Faiza Rizvi	Black & Minorities Ethnic Carers Support Service
24.	Faqir Mayvand	Afghan Council UK
25.	Fatmata Bah	Home-Start Haringey
26.	Florence Codjoe	Exposure Organisation
27.	Gail Priddey	HAGA
28.	George Gibson	
29.	Gloria Osajie	Diligence Advice
30.	Herma France	Park View School
31.	Jackie Richards	Creative Dance 60+
32.	Jason Thomas	
33.	Jennifer Layne	Voluntary Sector Team, LBH
34.	Jenny Malicka	Bridge Renewal Trust
35.	Jim Cassins	Seven Sisters Resident Association
36.	Joyce Adjei	Jubilee Christian Ministries
37.	Joyce Jones	Welbourne Centre
38.	Julia Britton	Open Door
39.	Kalerince Nicole	Greek Cypriot Women's Organisation
40.	Kate Osamor	African Women's Welfare Association
41.	Kim Cloherty	ComeUnity
42.	Leander Neckles	Necko Consultancy
43.	Lena Hartley	PHASCA
44.	Lesley Somers	The Flame Tree Fair Trade, Tottenham
45.	Lina Amir	Afghan Association Paiwand
46.	Lucelle Smith	Welbourne Centre
47.	Maria Abraham	Tottenham Hotspur Foundation
48.	Markos Chrysostomou	Haringey CAB
49.	Martha Osamor	Federation of African People's Organisation (FAPO)
50.	Martin Burrows	Back 2 Earth

51.	Moaz Nanjuwany	Tottenham Traders Partnership
52.	Mohamed D Elmi	Haringey Somali Community & Cultural Association
53.	Mr Benoit	Haringey Basketball Association
54.	Mrs Benoit	Haringey Basketball Association
55.	Nick Wilkie	London Youth
56.	Nicky Price	Tottenham Carnival
57.	Niranjan Kamatkar	Wise Thoughts
58.	Peter Richards	Bridge R&D
59.	Peter Thompson	Advice Providers Network
60.	Pritty Rana	Mind in Haringey
61.	Rachel Hughes	Bridge Renewal Trust
62.	Rev Peter George	Tottenham Baptist Church
63.	Robby Sukhdeo	Pavilion Sports and Café
64.	Robert Edmonds	Age UK Haringey
65.	Ronan Toal	Shire Foundation
66.	Sacha Petrie	SCP Designs - Dulux Design Service
67.	Sarah Miller	Markfield
68.	Sarah Nambuteibi	The OMEGA Foundation
69.	Serife Yusuf	Turkish Cypriot Women's Project
70.	Sharon Durrant	Caribbean Senior Citizens Association
71.	Shirley Henezava	Bruce Grove Res. Assoc
72.	Sona Mahtani	Selby Trust
73.	Stephen Wish	Polar Bear Community
74.	Subodh Rathod	Wise Thoughts
75.	Tim Rawe	HCCT
76.	Tom Smith	London Gypsy and Traveller Unit
77.	Tommy Cloherty	HOPE Worldwide
78.	Tony Brennan	Haringey Irish Centre
79.	Tyrone McKay	Higher Heights Youth & Community Organisation
80.	Walter Bowery	O"-Bay Community Trust

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