



# A new Quality Assurance programme

It's obvious that VCOs need funding to continue operations.

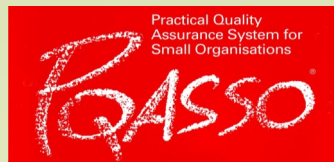
Funders are looking for organisations that

- can deliver results efficiently and effectively.
- are well managed,
- have knowledgeable well trained people and are
- financially sound.

Third Sector Organisations can show that they have these qualities by achieving quality marks that demonstrate their strengths. But which one and what is involved?



ISO 9001



Matrix

CLS Quality Mark

Customer First

Find out how HAVCO's new service can support you

- select appropriate quality standards
- understand how to prepare for and pass external assessments through training mentoring and support.

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